

Quality Policy Statement

At ISO Experts Pty Ltd we are committed to creating a business environment that is based on best practice services. We are committed to the provision of professional auditing services that optimises the potential and performance of our client's assets. The satisfaction of our clients with our professional services is the most important criterion of our commitment to quality.

ISO Experts to achieve this is by operating a Management System in accordance with the requirements of ISO 17065 Standard, we are also committed to providing the highest Quality Services to our clients. Our staff focus on continual improvement in our products and in the delivery of auditing services to our clients that consistently meet or exceed their expectations and needs.

Our Commitment:

- Take accountability for the effectiveness of the management system, by ensuring that the quality policy and objectives are established for the management system and are compatible with the company context and strategic direction.
- Establish partnerships with suppliers and interested parties to provide high quality services to our clients;
- Ensure that all staff focus on the ISO Experts values in every aspect of their responsibilities;
- Be flexible and adaptable in responding to the changing needs of our customers and stakeholders;
- Provide on-going assessment of the quality of existing services and continually strive to improve our services in the future;
- Apply quality assurance principles and practices to consistently improve our services;
- Maintain a safe and work environment;
- Provide quality training, staff development and motivation to each member of staff as required;
- Ensure that management and staff strive to achieve best practice in all aspects of their work;
- Ensure on-going assessment of the ways in which we can improve our organisational efficiency and effectiveness;
- Maximise staff involvement in all work practices and procedures through regular consultation & communication and where relevant involve client feedback in the decision-making process and the formation of new policies and procedures;
- Be compliant with all relevant statutory and regulatory Requirements, ISO / Aust Standards and Contractual Agreements.

It is the responsibility of all personal at ISO Experts to do whatever they can to assist the organisation meeting its quality objectives. In turn, ISO Experts will provide all resources necessary to achieve these objectives.

ISO Experts maintains a comprehensive management system, which underpins our people, development, customer satisfaction and business philosophy.

This Quality Policy will be made available to all clients and stakeholders and interested parties upon request as part of ISO Experts adherence to the quality principles of the International Standards.

Name: Robert Capozzi

Signature: 

Position: Director

Dated: 1st, February 2019